

Frequently Asked Questions (updated on 16/08/2019)

- 1) What is RCCMS?
RCCMS is a web enabled Revenue Court Case Monitoring System for all revenue courts such as DC Court, AC Court and Tahsildhar Courts.
- 2) Does it capture Backlog Cases?
Yes. It can capture backlog as well as ongoing cases up to date
- 3) What are the compatible web browsers?
It supports all web browsers with java script enable.
- 4) Can we change Provision, Section after generating Case ID?
No. You can't modify further because the case id will be generated based on your provision and section rules.
- 5) Does case hearing starts immediately after filing each backlog/new case?
No. after filing the case, it has to be forwarded to manager for approval. Once its approved by manager, case worker has to give first hearing date.
- 6) How to update court hall proceedings?
To update court hall proceedings use proceedings -> case diary update menu from case worker login.
- 7) What if a particular case is not shown in cause list?
This may be because you have not given hearing date.
- 8) Does cause list generate automatically?
Yes. The cause list will be generated automatically date wise. That means for a given date, you can know which cases for hearing.
- 9) What happen if case diary is not updated on the same day of proceedings?
You have to update case diary on the same day of proceedings. Otherwise these cases will not be appearing for next cause list.
- 10) How to dispose a case?
Set that case has been taken for order stage and update pronouncement date then dispose the case by uploading order copy.
- 11) What if the cases are not appearing in the disposal of cases form?
Check Cases for orders form. Here, you have to enter pronouncement date.
- 12) Can I postpone case hearing of all cases for given day?
Yes. You can postpone all the case for the given date. Use proceedings->postponement of cases menu.
- 13) Can I Postpone single case hearing date?
Yes. Use proceedings->postponement of cases menu.
- 14) How to call a case which is to be heard in future to today? Or how to pre-pona a case.
This is called taken on board. Go to proceedings->taken on board menu.
- 15) Can I generate computerized notices?
Yes. You can generate notices. Use proceedings->generate notices menu

16) What can I do to add additional recipients in the notices?

In generate of notices form you can add as many no. of additional recipients as you want.

17) Can I keep track of history of notices sent, parawise remarks etc?

yes. Use proceedings->notices/PW remarks menu.

18) How to generate endorsement for disposed cases?

Use Case proceedings to generate endorsement for disposed cases menu

19) What is the format of Case ID?

Case Type/Running No./Year spaces and special characters are not allowed except '/' in the case ID. For every year and every case type, the case running number gets reset.

20) What is connected case?

During course of case proceedings, some cases may be linked with others cases and hearing happens on the main file/case further. In that case you have to connect main file with other cases. Use proceedings->connected cases. Here onwards when we update main case proceedings automatically connected cases will also be updated and appear for cause list automatically. Similarly when we dispose the respective connected case will also be disposed.

21) Does the software maintain history of case at each and every level of hearing?

Yes. You have to update case diary for each hearing

22) How to access RCCMS application for trial entry?

Use <http://rccms.kar.nic.in/demo>

23) Who has to maintain court logins within the district?

District admin of rccms. Where he can create/reset logins.